Employee Benefit Specialists, Inc. (EBS)
COBRA ADMINISTRATION – the EBS Difference

Founded in 1987, EBS is a creative and unique provider of many top-rated benefit programs. We are dedicated to serving a wide variety of businesses throughout the United States, from small businesses to large national corporations, including municipal clients. EBS has a proven track record of establishing and maintaining relationships with numerous satisfied clients in a variety of industries. Our business has expanded significantly since our inception and continues to grow today, primarily by referrals from existing customers. Our clients and their brokers are spreading the word about EBS and we have expanded our service lines to meet the needs and further the success of our clients' benefit plans.

With our 23 years in the industry, we have developed unmatched expertise in COBRA administration. One thing that has held steady throughout the years is the knowledge and trust we have in our administrators. Unlike many third party administrators (TPAs), you will have a dedicated team assigned to you and when you call, you will reach a live person with knowledge of your account. We pride ourselves on our high company standards, one of which has always been to respond to all client inquiries within four business hours.

In addition, we continue to separate ourselves from other TPAs by providing full COBRA administration with services that include:

- Processing qualifying event notices exceeding the industry requirement of 14 days;
- Collection of payments and remitting premiums to the carrier or the client (or both);
- Daily eligibility submissions (enrollments / terminations) to the carriers;
- Automated data transfer of qualifying events to reduce keying and increase efficiency;
- Processing general (initial) rights notices;
- Online COBRA system for the employer and the participants;
- Retiree administration within the same online COBRA system (if requested); and
- A bilingual call center fully-staffed with helpful representatives.

Contact EBS
800.229.7683
COBRA@
ebsbenefits.com

ebs
Employee Benefit Specialists